

Amy Crafts

Shareholder | Boston, MA

Amy is a member of the firm's Business Litigation and Government Investigations & White-Collar Criminal Defense Practice Groups where she focuses on business disputes and government investigations. With over twenty years of experience in state government and large, international law firms, Amy represents businesses and their executives in a range of industries including matters alleging fraudulent business practices and violations of the consumer protection laws as well as disputes related to antitrust, intellectual property, data security and other commercial matters.

Prior to joining Sheehan in 2025, Amy served for ten years as an Assistant Attorney General in the Massachusetts Attorney General's Office, where she served in numerous leadership capacities, including Chief of the False Claims Division. In that role, she led a team of attorneys, investigators and paralegals responsible for investigating and litigating allegations of fraud in state contracting and violations of the consumer protection laws, oftentimes in collaboration with the Department of Justice, other state Attorneys General and Massachusetts state agencies. Matters included *qui tam* complaints filed by whistleblowers and frequently required compliance programs and monitors as conditions of resolution. During her time at the Attorney General's Office, Amy also served as a Special Assistant District Attorney in Suffolk County, where she handled all aspects of criminal matters from arraignment through trial.

Amy has extensive experience defending government investigations by the Department of Justice Antitrust Division, the Federal Trade Commission, the Office of Foreign Assets Control and various U.S. Attorneys' Offices and state Attorneys General. She also conducts internal and independent investigations for clients facing a variety of challenges. In addition, Amy leverages her experience serving as the Attorney General's designee on the Massachusetts Inspector General's Council to represent clients facing allegations of fraud, waste and abuse.

Key Matters

- **Private Practice**
- Successfully defended financial information services company in investigation by Antitrust Division of U.S. Department of Justice.
- Conducted independent investigation of reported patient abuse at Carney Hospital's Adolescent Psychiatric Unit.
- Conducted independent investigation of ACORN regarding 2009 video scandal and governance issues. Defended pharmaceutical company in Federal Trade Commission antitrust investigation of potential m
- Represented consumer products companies in investigations by U.S. Office of Foreign Assets Control.



Contact Information

Phone: 617.897.5648

Email: acrafts@sheehan.com

SHEEHAN PHINNEY

- Defended multiple investigations by Massachusetts Attorney General's Office's Insurance and Financial Services Division, Health Care Division and Antitrust Division.
- *Commonwealth v. Life Care Centers* (Mass. SJC): Drafted amicus brief for MA Senior Care Association and American Health Care Association arguing against collective knowledge theory of criminal liability.
- *AsymmetRx, Inc. and President and Fellows of Harvard College v. Biocare Medical LLC* (D. Mass, Fed. Cir., AAA): Successfully represented AsymmetRx in patent license dispute in Federal Circuit appeal and in arbitration.
- *Aspect Software, Inc. v. Tempus Resorts International, Ltd.* (D. Mass.) Litigated and settled contract dispute.
- *Digital Angel v. Datamars* (D. Minn.): Litigated, mediated and settled patent infringement and antitrust matters.
- **Government**
- \$2M settlement of investigation into procurement fraud by IT vendor retained by the Commonwealth to build ACA-compliant online exchange.
- \$1.9M settlement with Polar Park stadium construction manager for misrepresentations regarding allocation of work to disadvantaged businesses.
- \$6M consent judgment resolving complaint alleging leader of publicly funded non-profit inappropriately profited at the Commonwealth's expense by failing to disclose related party transactions.
- \$1.65M consent judgment resolving complaint against retail electricity supplier for failure to meet statutory energy program obligations.
- \$1M settlement for auto dealer's pandemic-related fraudulent employment practices.
- \$3.4M settlement for failure to provide personal protective equipment ordered by the Commonwealth in early days of pandemic.
- *U.S. ex rel. Cartier v. Carewell Urgent Care Centers* (D. Mass): Collaborated with U.S. Attorney's Office in Boston, MA Attorney General's Medicaid Fraud Division and Rhode Island Attorney General's Office to reach \$2M settlement with urgent care center resolving qui tam alleging improper billing practices.
- *U.S. ex rel. Wollman v. Massachusetts General Hospital* (D. Mass): Collaborated with U.S. Attorney's Office in Boston and MA Attorney General's Medicaid Fraud Division to reach \$14.6M settlement of qui tam alleging fraudulent billing by MGH connected to concurrent surgery practices.
- *Commonwealth v. BPI* (Suffolk Superior): \$1M judgment following successful motions for summary judgment in false claims act matter creating new case law and holding higher tier contractor responsible for subcontractor's false certified payroll records.
- *Commonwealth v. USiDG* (Suffolk Superior, Business Litigation Session): Successful petition to compel compliance with Civil Investigative Demand related to failure to deliver personal protective equipment to the Commonwealth.
- *Commonwealth ex rel. Chawla v. Gonzalez* (Suffolk Superior, MA Appeals Court): Successfully moved to dismiss qui tam action in Suffolk Superior Court and successfully argued for affirmation by MA Court of Appeals.

Practice Areas

- Business Litigation

SHEEHAN PHINNEY

- Government Investigations and White-Collar Criminal Defense
- Healthcare

Admissions

- Commonwealth of Massachusetts
- State of New York
- U.S. District Court for the District of Massachusetts
- U.S. District Court for the Southern District of New York
- U.S. District Court for the Eastern District of New York
- U.S. Court of Appeals for the First Circuit
- U.S. Court of Appeals for the Federal Circuit

Education

- B.A., Williams College
- J.D. University of Connecticut School of Law

Civic Involvement

- Served as Attorney General's Designee on MA Inspector General Council
- Boston Bar Association's Government Lawyers Forum, Co-Chair
- Boston Bar Association's White Collar Steering Committee, Former Member
- Litigation Counsel of America, Fellow
- Led pro bono Domestic Violence Initiative in collaboration with Middlesex District Attorney's Office
- Youth Advocacy Foundation, Former Board Member
- Powers Music School, Board Member

Awards

SHEEHAN PHINNEY

- Massachusetts Super Lawyers® (2009-2013)
- *Massachusetts Lawyers Weekly* Top Women of Law (2013-2014)
- Women's Bar Association Leadership Initiative (2012)
- LeadBoston (2009)
- Connecticut Law Review, Commentary Editor

Speaking Engagements & Publications

- BBA Public Interest Leadership Program, September 13, 2024: Panelist on Effective Organizational Leadership
- MA Office of Inspector General Training, June 5, 2024: Whistleblowing – Knowing your Rights and Setting your Expectations
- MA State Agency Counsel Meeting, October 26, 2023: The Massachusetts False Claims Act – When to Call the Attorney General's Office
- BBA Panel, January 19, 2023: COVID and PPP Fraud
- MA Office of Inspector General and Massachusetts Association of Public Purchasing Officials Training Program, August 2, 2022: Informal and Formal Whistleblowers
- MA State Agency Counsel Meeting, May 18, 2022: An Overview of the Massachusetts False Claims Act
- BBA CLE, December 16, 2021: Best Practices in Conducting Internal Investigations
- MA State Agency General Counsel Meeting, May 25, 2021: The False Claims Act and Materiality
- BBA Panel, April 14, 2021: Day in the Life of a Prosecutor
- Federal Bar Association's Qui Tam Section, April 12, 2021: Panelist on "FCA Today"
- BBA Panel, January 14, 2021: COVID Fraud Enforcement – Federal and State Actions and Priorities
- MA Office of Inspector General Training, December 2, 2020: Prevailing Wisdom – Confronting Potential Pitfalls and Applying Solutions on Prevailing Wage / Public Construction Projects
- Taxpayers Against Fraud Education Fund Annual Conference, October 29, 2020: Panelist on COVID-19 Fraud
- MA Department of Developmental Services, October 13, 2020: Training on False Claims Act
- MA Operational Services Division Conference, November 7, 2019: Panelist at Legal Line Up Session
- *Data Guidance*, July 3, 2012: *The Global Solution for Data Protection and Privacy Compliance*
- *Massachusetts Lawyers Weekly*, January 27, 2012: Quoted on the need for companies and service providers that handle personal information to have contracts that comply with Massachusetts data security regulations
- *Massachusetts Lawyers Weekly*, February 9, 2012: Deadline Approaching for Data Security Regs

SHEEHAN PHINNEY

- *Wall Street Journal*, November 14, 2011: *Anderson v. Hannaford* – Plaintiff Customers May Recover Mitigation Costs of Data Breach